

SONY



COMPUTER
ENTERTAINMENT®

Sony Computer Entertainment America
919 East Hillsdale Blvd.
Foster City, California 94404-2175
650 655 8000
650 655 8001 Fax

May 31, 2011

The Honorable Mary Bono Mack
Chairman
Subcommittee on Commerce, Manufacturing, and Trade
United States Congress
2125 Rayburn House Office Building
Washington, D.C. 20515

The Honorable G. K. Butterfield
Ranking Member
Subcommittee on Commerce, Manufacturing, and Trade
United States Congress
2125 Rayburn House Office Building
Washington, D.C. 20515

Dear Chairman Bono Mack and Ranking Member Butterfield:

In reviewing our recent letter, we realized that it did not separately restate questions 6c, 6d, or 6e. Although the answers to those questions were largely subsumed in answers to other questions, in order to avoid confusion at the hearing, we felt it would be useful to supplement our response. Our answers are as follows:

6) c. How many user accounts were impacted?

Approximately 24.6 million user accounts were affected.

6) d. What information was taken?

The user information that we believe was taken was: name, country code, email address, birthdate, hashed password and login name. In addition, there is evidence that the name, email address and physical address of 16 customers and that the name/address and telephone number of one customer may have also been accessed.

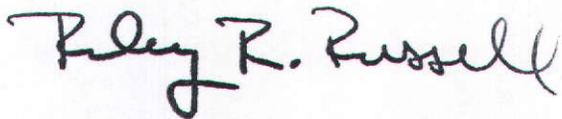
6) e. When did Sony notify its Sony Online Entertainment users that their accounts had been breached?

Letter to Honorable Mary Bono Mack &
Honorable G. K. Butterfield
May 26, 2011
Page 2 of 2

Sony Online Entertainment learned that its databases had been breached on May 1, and made an announcement to its customers the following day. The investigation is continuing.

We hope that this supplemental letter avoids any confusion. Thank you.

Respectfully submitted,

A handwritten signature in black ink that reads "Riley R. Russell". The signature is written in a cursive style with a large, stylized "R" at the beginning.

Riley R. Russell
General Counsel
Sony Computer Entertainment America LLC

cc: The Honorable Fred Upton
Chairman
U.S. House of Representatives
Committee on Energy and Commerce

The Honorable Henry A. Waxman
Ranking Member
U.S. House of Representatives
Committee on Energy and Commerce

CLASSIC CREST